

Contents

INTRODUCTION.....	XV
ACKNOWLEDGEMENTS.....	XXIII
PART I - REQUIRED READING.....	1
Chapter 1 - The Many Faces of Software Deployment	3
Perspectives on Software Installation	4
The End User.....	4
The System Administrator	5
The Setup Developer.....	6
What Operations Constitute a Typical Installation?	7
Checking the System	8
Checking for Required Applications.....	9
Checking Available Disk Space	10
The User Interface	10
Copying Files.....	12
Registering the Application.....	13
Making the Application Available	13
Maintaining The Application	13
Installation Types.....	14
The Fresh Install.....	14
The Maintenance Install	15
The Advertised Install.....	15
The Administrative Install.....	16
The Upgrade Install.....	16
The Patch Install.....	17
The Transformed Install.....	17
The Nested Install.....	18
The Repackaged Install.....	18
Installation Development Technologies and Tools	19
Script-Based Installation Programs	19
Windows Installer-Based Installation Programs	24
InstallShield Developer.....	27
InstallShield AdminStudio.....	29
Conclusion.....	31
Chapter 2 - Software Deployment & Management Overview	33
Management Services	34

Desktop Management	35
Active Directory.....	36
Active Directory Structure	37
The Active Directory Schema.....	43
Active Directory Interoperability	43
Group Policy	45
Profiles	47
IntelliMirror.....	48
User Data Management.....	49
Software Installation and Maintenance.....	49
User Settings Management.....	51
Supporting Technologies.....	51
Windows Installer Service	52
Offline Files.....	52
Synchronization Manager.....	52
Folder Redirection.....	53
Disk Quotas	53
Add/Remove Programs	54
Windows Desktop.....	54
System Management Server 2.0.....	55
Conclusion.....	56
Chapter 3 - Windows Security Basics.....	57
Security Environment Overview	58
User and Group Accounts	58
Windows Stations and Desktops.....	64
The Interactive Logon Session	66
Security Contexts	76
User Context	76
The LocalSystem Account	77
Impersonation.....	78
Access Rights.....	78
The Discretionary Access Control List (DACL).....	79
The System Access Control List (SACL)	80
Code Signing	80
Digital Signatures.....	81
Digital Certificates	82
Conclusion.....	83
PART II - WINDOWS INSTALLER BASICS	85
Chapter 4 - Introduction to Windows Installer.....	87
The Design Focus.....	88
The Windows Installer Package.....	92
COM Structured Storage Files.....	94

The Summary Information Stream	98
The Windows Installer Database	98
Compressed and Uncompressed Source Files.....	100
Merge Modules.....	101
The Other Types of Windows Installer Packages	104
Transforms	104
Patch Packages.....	105
The Windows Installer SDK.....	106
Conclusion.....	106
Chapter 5 - Dissecting a Windows Installer Package.....	109
The Sample Application.....	110
The Developer Art Summary Information Stream	111
Overview of the Database Tables	116
Database Schema and Relationship Diagrams.....	118
The Application Design Tables	120
The Feature Table	123
The Component Table	126
The FeatureComponents Table.....	128
The Directory Table.....	128
The File Copy Tables	130
The File Table	132
The Media Table.....	132
The Registry Entry Tables	133
The Installation Procedure Tables.....	135
The User Interface Tables	139
The Desktop Integration Tables.....	143
The Installation Validation Table	147
Conclusion.....	149
Chapter 6 - The Installation Process.....	151
Launching the Windows Installer Engine	152
Running the Windows Installer Engine from the Command Line	152
Running the Windows Installer Engine Programmatically.....	155
The Windows Installer Engine Running as a Windows Service	156
The Windows Installer and a Normal Installation	157
Elevated Privileges.....	169
Conclusion.....	169
Chapter 7 - Components	171
Components and Windows Installer.....	172
Some Definitions.....	172
Keeping Track of Components.....	174
The Composition of a Component.....	177
Breaking the Rules	178
Leaving Resources Behind During Uninstallation	179

Disabling Installed Applications.....	179
Determining When to Change the Component Code.....	180
Rules for Creating Components.....	180
Special Considerations.....	185
Interfacing with Legacy Applications.....	186
Windows File Protection.....	188
Transitive Components.....	190
Companion Files.....	191
Conclusion.....	191

PART III - WINDOWS INSTALLER ADVANCED 193

Chapter 8 - Custom Actions	195
Custom Action Categories.....	196
Custom Action Types.....	198
Creating and Using Custom Actions.....	200
Custom Action Category Constants.....	202
Custom Action Scheduling Constants.....	203
Custom Action Return-Processing Constants.....	205
Miscellaneous Custom Action Constants.....	205
Conditions.....	206
Setting Properties.....	208
The Formatted Data Type.....	211
Executable Custom Actions.....	212
VBScript Custom Actions.....	214
The Session Object.....	216
The Installer Object.....	218
Using Other Objects in VBScript.....	221
Getting Properties in Deferred Custom Actions.....	224
Error Custom Actions.....	227
Conclusion.....	227
Chapter 9 - Transforms	229
Transform Basics.....	230
Transform File Structure.....	231
Creating a Transform.....	234
Using a Transform to Add Resources.....	239
Applying a Transform.....	240
Applying a Transform at Installation Time.....	240
Transforms and Locked-Down Environments.....	242
Applying a Transform at Design Time.....	246
Viewing the Contents of a Transform.....	247
Editing a Transform.....	249
Conclusion.....	249

Chapter 10 - Component Isolation	251
Basics of Library Loading.....	252
DLL Redirection.....	256
DLL Loading with Redirection	256
Windows Installer Support for Redirection.....	258
Limitations of DLL Redirection.....	260
.NET Assemblies.....	261
Assembly Basics.....	261
The Global Assembly Cache.....	262
Using MSI to Install .NET Assemblies	265
.NET Assembly Configuration Tools.....	269
Win32 Assemblies	272
Application and Assembly Manifests.....	273
Using MSI to Install Win32 Assemblies.....	276
Conclusion.....	279
PART IV - REPACKAGING.....	281
Chapter 11 - Planning the Repackaging Project	283
The Planning Process.....	284
The Pros and Cons of Repackaging.....	284
The Basics of Creating a Step Process.....	287
The Project Procedure	288
The Scope Definition.....	291
Legacy Application Description	291
The Generic Application Configuration Specification.....	293
The Testing Requirements	294
Reporting Requirements.....	297
The Repackaging Environment Specification.....	298
Hardware Requirements	298
Software Requirements.....	299
The Process Design.....	301
Conclusion.....	303
Chapter 12 - Introducing AdminStudio.....	305
Launching the AdminStudio IDE.....	306
The Menu Bar	309
The Toolbar.....	313
The Start Page	315
Developer	321
ConflictSolver	323
Tuner.....	323
Repackager	324
OS Snapshot Wizard.....	325
Application Isolation Wizard.....	325

Analysis Options Editor	326
Legacy Setup Conversion Wizard	326
Distribution Wizard	326
Defining a Custom Tool.....	326
The Workflows & Projects Pages.....	329
Defining a Simple Project.....	335
Conclusion.....	342
Chapter 13 - Creating the Repackaging Environment	343
The Network Arrangement.....	344
Setting Up the Development Machine	345
Setting Up the Server	346
Creating the Clean Test Machine	356
The OS Snapshot.....	359
The OS Snapshot Exclusion List	359
Running the OS Snapshot Wizard	368
Importing the OS Snapshot into the ConflictSolver Database.....	371
The Project Exclusion List.....	374
Creating the Exclusion List.....	375
Exclusion List Format	376
The Project Template.....	379
Conclusion.....	382
Chapter 14 - Capturing Legacy Application Installs.....	383
Repackaging Using Snapshot Mode.....	384
Repackaging Using Installation Monitoring Mode.....	393
Examining the Repackaging Output.....	396
Conclusion.....	398
Chapter 15 - Creating & Testing the Windows Installer Package	401
Introduction to Developer	402
The Opening Screen	402
The InstallShield Today Page	403
Help View and Best Practices View.....	409
The Menus.....	409
The Toolbar	414
Creating the Developer Project.....	418
The Options.ini File.....	420
Running the Legacy Setup Conversion Wizard.....	434
The Developer Project.....	440
Customizing the Adobe Acrobat Reader Project.....	443
Building the Windows Installer Package	445
Running Internal Consistency Evaluations (ICEs)	461
Testing the Application.....	466
Conclusion.....	470

Chapter 16 - Special Customization Issues	471
Creating Special Components	472
Launching the Component Wizard.....	472
Working with Windows Services.....	473
Working with Fonts	490
Working with Database Connectivity	493
Other Non-File Data.....	496
Working with INI Files	496
Working with Environment Variables.....	499
Working with Custom Actions	501
Working with the Direct Editor	506
Isolating the Application.....	507
Using Manifest Files.....	510
Using Redirection Files.....	519
Conclusion.....	520
Chapter 17 - Conflict Identification and Resolution.....	521
Opening the Conflict Database	522
Configuring ConflictSolver	524
Importing Installation Packages into the Conflict Database	528
Importing Merge Modules	528
Working with Groups.....	531
Importing Packages.....	532
Synchronizing Conflict Databases	536
Identifying Conflicts.....	538
ACE Rules.....	539
Performing Conflict Checking.....	542
Generating a Conflict Report	547
Resolving Conflicts.....	548
Manual Conflict Resolution	549
Automatic Conflict Resolution.....	552
Conclusion.....	557
PART V - SOFTWARE DEPLOYMENT IN PRACTICE	559
Chapter 18 - Group Policy--Based Deployment.....	561
The Software Installation & Maintenance Feature of IntelliMirror.....	562
The Phases of Software Management.....	564
The Preparation Phase.....	564
The Distribution Phase.....	566
The Targeting Phase	567
The Installation Phase.....	568
Testing Your Deployment Environment.....	568
Group Policy & Software Installation.....	570
Preparing the Environment	571

Introducing the Software Installation Snap-in.....	574
Setting Default Software Installation Properties.....	577
Adding Windows Installer Packages to the GPO.....	580
Testing the Deployment of the Sample Application.....	586
Windows Installer Policies.....	587
Per-Machine Policies.....	590
Per-User Policies.....	595
How It All Works.....	596
Assigning Software to a Computer.....	597
Assigning Software to a User.....	598
Publishing Software to a User.....	599
Conclusion.....	601
Chapter 19 - Run-Time Customization.....	603
Customizing Using the Command Line.....	604
User Information Properties.....	605
Feature Installation Properties.....	607
Add/Remove Programs Properties.....	607
Additional Public Properties.....	609
Customization Using Transforms.....	610
Introduction to InstallShield Tuner.....	611
Configuring InstallShield Tuner.....	612
Creating a Transform.....	613
Using the Remaining Tuner Views.....	624
Creating a Response Transform.....	636
Applying a Transform Using Group Policy.....	638
Conclusion.....	642
Chapter 20 - Handling Locked- Down Environments.....	643
More On Access Control.....	644
The Access Mask.....	644
Access Types.....	645
The Security Descriptor.....	662
Inheritance.....	664
Installation Specific Permissions.....	664
File and Directory Permissions.....	665
Registry Key Permissions.....	672
Windows Installer & Access Rights.....	675
The Database Schema.....	676
Authoring The LockPermissions Table.....	682
Testing Developer Art With and Without Permissions.....	687
Conclusion.....	689

APPENDICES.....	691
Appendix A - Win32 vs. COM.....	693
Exporting Functions from a DLL.....	694
Accessing the Functions in a Win32 DLL.....	696
Accessing the Services in a Com DLL.....	698
Self-Registration of a COM Server.....	701
Why Self-Registration is Not Recommended.....	704
Sharing COM Components.....	705
Appendix B - How Windows Services Work	709
The Windows Service Environment.....	710
Types of Windows Services.....	712
Inside the Service Process	713
The Service Control Manager Database.....	715
Installing, Controlling, and Removing a Windows Service.....	716
Appendix C - How ODBC Works	719
The ODBC Environment	719
ODBC Administrator	721
The Application	721
The Driver Manager.....	721
The Drivers.....	722
The Data Source	722
Windows Installer and ODBC.....	723
Appendix D - Creating Custom ICEs	725
Structure of a Validation Database.....	726
Performing SQL Queries.....	727
Writing the ICE Custom Action	730
Creating ICE Messages	731
Example: Creating ICE200	732
Appendix E - The CD-ROM.....	737
Index.....	739